

Porters Grange Primary School & Nursery

Part of the Portico Academy Trust

Principal Miss D. Henley Vice Principal Mr M. Aggus Lancaster Gardens, Southend-on-Sea, Essex, SS1 2NS

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CEO - Mrs C. Woolf

Thursday 7th January 2021

Dear Parents and Carers,

You might have seen in the news that some mobile networks are offering to increase data allowances for families of children who meet certain criteria. We would like to support any interested parents and carers with this. Please read the information in this letter to see if you are eligible.

Who can get help?

This scheme is open to children and young people who:

- do not have access to a fixed broadband connection
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

What information will we need to collect from you?

To request extra mobile data on your behalf, we need to collect the following information:

- the account holder's name
- the mobile number (a number beginning with '07')
- the mobile network
- whether it is pay monthly or pay as you go

To provide us with this information please complete the online form at the link below **by 9:00am on Monday 11th January.**

https://forms.gle/4g6QS3HFAGKZAbTw7

As far as we are aware, successful applicants will receive an offer from the Department for Education. If you do decide to take up the offer, you will get a text message with more information about your data protection rights. Please make sure that you read the information on the following pages.

Kind regards,

Mr M Aggus Vice Principal



Privacy Statement from the DfE

- 1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
- 2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
- 3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
- 4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
- 5. No personal information will be shared with the DfE if you do not want to take up the offer.
- 6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
- 7. If you decide to take up the offer, you will get a text message from the Department for Education with more information about your data protection rights.